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Patent

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: )  
Andrew V. Anderson et al. )  
Application No. 09/895,557 )  
Filed: June 29, 2001 )  
For: METHOD AND APPARATUS )  
FOR MESSAGE ESCALATION )  
BY DIGITAL ASSISTANTS )

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Examiner: Bunjob Jaroenchonwanit  
Art Unit: 2143

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Technology Center 2100

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INFORMATION DISCLOSURE STATEMENT

Enclosed is a copy of Information Disclosure Citation Form PTO-1449 together with a copy of the document cited on that form. It is respectfully requested that the cited document be considered, and that the enclosed copy of Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).

Pursuant to 37 C.F.R. § 1.97, the submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

## CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

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Pursuant to 37 C.F.R. § 1.97, this Information Disclosure Statement is being submitted under one of the following (as indicated by an "X" to the left of the appropriate paragraph):

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- \_\_\_\_\_ 37 C.F.R. §1.97(c). If so, then enclosed with this Information Disclosure Statement is one of the following:
- \_\_\_\_\_ A statement pursuant to 37 C.F.R. §1.97(e) or
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If there are any charges due, please charge them to Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: 2/13/04

  
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